

**SECTION C PART I
COMPANY RULES AND REGULATIONS FOR ALL CUSTOMERS**

INTENT OF SECTION C – PART 1

These General Rules and Regulations for all customers are not to supersede but are in addition to Rule B1, Technical Standards for Gas Service, Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Commercial and Industrial Billing Practices.

C1. CHARACTERISTICS OF SERVICE

C1.1 Character of Service.

Characteristics of service are set forth in the individual rate sheets contained in these Rules, Regulations and Rate Schedules. The Company reserves the right to change its system, the kind of gas supplied and its method of operation from time to time, pursuant to law and the provisions of these Rules, Regulations and Rate Schedules as, in its judgment, is necessary or advisable for economical and proper service to the public, subject to the lawful jurisdiction of the Michigan Public Service Commission.

C1.2 Provisions Hereof Subject to Termination, Change or Modification.

These Rules, Regulations and Rate Schedules, general information, terms and conditions, characteristics of service, forms of application and other provisions contained or referred to herein or in any revised sheet thereof, including agreements for service, are subject to such termination, change or modification, at any time, as may be provided by the lawful orders of the Michigan Public Service Commission. The Company reserves the right, in any manner permitted by law and at any time to terminate, change or modify these Rules, Regulations and Rate Schedules, general information, terms and conditions, characteristics of service, forms of application and other provisions contained herein and in any revised sheet thereof including agreements for service.

C1.3 Inauguration of Service.

An application for gas service by the owner or occupant of a building or premise may be made at any District Office of the Company or to a duly authorized representative of the Company. Written application will be required when an extension of gas mains or connections thereto is required. Application forms will be furnished by the Company on request. An application or agreement for service or for extension of gas mains or connections thereto shall not be modified or affected by any promise, agreement or representation, orally or in writing, by any agent or employee of the Company, except as expressly provided in these Rules, Regulations and Rate Schedules.

Continued on Sheet No. C-2.00

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Green Bay, Wisconsin

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Continued From Sheet No. C-1.00

C1. CHARACTERISTICS OF SERVICE (Contd.)

C1.4 Permits.

The Company will make, or cause to be made, application for any necessary street permits for installing its facilities and shall not be required to furnish gas service until a reasonable time after such permits are granted. The customer shall obtain, or cause to be obtained by his contractor or representative, and present to the Company for registration, and easements, rights of way, permits (except street permits), consents and certificates necessary to give the Company or its representatives access to his installation and equipment and to enable its service pipe to be connected therewith, or for other purposes in connection with the supply of gas service. No application will be deemed to be complete until all permits (except street permits), easements, rights of way, consents and certificates have been obtained by the customer and presented to the Company for registration.

C2. CONTROLLED SERVICE

C2.1 Scope.

This Controlled Service Rule provides the Company with the authorization to control the attachment of additional firm system supply load and non-system supply load, consistent with changes in gas supply as they occur.

C2.2 Application.

- (a) All customers requesting firm gas service, except those seeking gas for residential use or for single family space heating use, must make written application for such service on a form provided by the utility.
- (b) Existing firm sales customers requesting to attach additional gas burning equipment, or existing transportation customers seeking firm sales service, shall not be given preferential treatment over new customers but shall be considered the same as new customers in accordance with this Controlled Service Rule.

C2.3 Approval.

- (a) As the Company is able to contract for new gas supplies at reasonable and prudent prices, terms, and conditions, applications for firm sales service will be approved.
 - (i) Approval will be on a first-come, first-served basis within each Controlled Service Priority.

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