

Continued From Sheet No. E-4.00

E1.3 Possession of gas. (Contd)

- (b) Indemnification of the Company.

In the absence of negligence, recklessness or willful misconduct on the part of the Company or the Company's directors, officers, employees or agents, the customer waives any and all claims against the Company, its officers, its employees or its agents, arising out of or in any way connected with: (a) the quality, use, or condition of the gas after redelivery from the Company's line for the account of the customer; (b) any losses or shrinkage of gas during or resulting from transportation; and (c) all other claims and demands arising out of the performance of the duties of the Company, its directors, its officers, its employees, or its agents.

E2. RECORDS, ACCOUNTING AND CONTROL

- (a) Mailing of notices, bills, and payments.

All notices, bills and payments required or permitted to be given in connection with transportation service shall be sent to the address specified in the customer's contract unless otherwise indicated therein; shall be in writing and shall be valid and sufficient if delivered in person or by first class mail, Western Union, or telex.

- (b) Nominations, accounting, and controls.

Requirements. Customers are required to have a nomination on file for each day of the month. (A single nomination shall be assumed to apply for each subsequent day of the month, unless otherwise indicated.) Customers requesting volumes to flow on the first day of any month must contact Company's Gas Control Department via Company's Internet-enabled electronic bulletin board, known as **Transportation Web Access ("TWA")** (<https://accel.michigangasutilities.com/ICSLogin/?https://accel.michigangasutilities.com/energyinformation/-D5>) and inform them of the volumes to be transported by receipt point(s) and delivery point(s). First of the month nominations and subsequent nomination changes via the Internet are due by 11:30 a.m. Central Time one day before the gas flows. Intra-day nomination changes for the 2nd through the end of a month will be accepted until 5:00 p.m. Central Time. A confirmed pipeline nomination will also be accepted on a best effort basis on the day of gas flow. The Company shall have the right, in its sole discretion, to reject or change any nomination that does not match the corresponding interstate pipeline nomination, or conflicts with the Operational Flow Orders (OFO) of the Company pursuant to Rule C3.2(c) on Sheet Nos. C-10.00 through C-14.00.

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VP Regulatory Affairs
Green Bay, Wisconsin

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Continued From Sheet No. E-5.00

E2. Records, accounting, and control. (Contd)

On **TWA**, the customer or designated representative is to input the delivery point on Michigan Gas Utilities system, the pipeline (shipper's) name and contract number, and the delivered volume of gas it desires the Company to receive on the customer's behalf during the month. The Company will also make Critical Day and other important operational notices that may affect nominations available via **TWA**. If circumstances arise whereby **TWA** is not available, the Company will use a paper-based nominations process until **TWA** is back on-line. The customer and the Company shall inform each other of any changes in anticipated deliveries immediately. Changes in monthly and daily nominations may be necessary to accommodate certain operating conditions such as the implementation of an Operational Flow Order (OFO) by the Company pursuant to Rule C3.2(c) on Sheet Nos. C-10.00 through C-14.00 and for monthly load balancing purposes as described on Sheet Nos. E-14.00 through E-17.00.

E3. GAS QUALITY

- (a) The quality of gas delivered to the Company shall meet the following requirements:
 - (i) Gas shall not contain more than three percent oxygen by volume;
 - (ii) Gas shall be commercially free from objectionable odors, solid or liquid matter, dust, gum or gum-forming constituents that might interfere with its merchantability or cause injury to or interference with proper operation of the lines, regulators, meters, or other appliances through which it flows;
 - (iii) Gas shall not contain more than 0.3 grain of hydrogen sulphide per 100 cubic feet;
 - (iv) Gas shall not contain more than twenty grains of total sulfur (including hydrogen sulfide and mercaptan sulfur) per 100 cubic feet;
 - (v) Gas shall not at any time have a carbon dioxide content in excess of two percent by volume;
 - (vi) Gas shall not contain an amount of moisture which at any time exceeds seven pounds per million cubic feet; and

Continued on Sheet No. E-7.00

