

MICHIGAN GAS UTILITIES CONTACT INFORMATION

*So that we can quickly and effectively respond to an emergency,
always provide the following information when you call:*

- **Exact location of the emergency** (*street address, municipality, fire number, etc.*)
- **Nature of the emergency** (*fire, explosion, gas leak, vehicle accident, etc.*)

EMERGENCY CONTACT INFORMATION

24-Hour Gas Emergency.....	800-401-6451
24-Hour Residential Customer Service.....	800-401-6402
MISS DIG	811
All Emergencies.....	911
Website.....	www.michigangasutilities.com



NATURAL GAS EMERGENCY RESPONSE GUIDELINES from MICHIGAN GAS UTILITIES

These are guidelines only.

Your actions should be dictated by your resources and training.

MAKE THE RIGHT CALL

Call MGU or the local gas company as soon as you suspect natural gas is involved in any emergency situation.

Natural Gas Emergency 800-401-6451

TAKE CONTROL

Outside Gas Leaks

- Keep people away from the area.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Keep traffic away from the area.
- Evacuate adjoining buildings.

Inside Gas Leaks

- Evacuate the building and keep bystanders at a safe distance.
- Do not use electrical devices, such as telephones, doorbells or other ignition sources.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Ventilate the area by leaving windows or doors open as you go.

BE AWARE OF GAS HAZARDS

Use Your Nose

- If you do not have a gas detection instrument, check for gas odor using your nose as you enter the area.
- If you smell gas, assume gas is leaking and evacuate the area.

Use A Gas Detection Instrument If Available

- If you have a gas detection instrument, turn the instrument on in clean air.
- Sample near the ceiling as you enter. If the detector shows more than a trace of gas, then assume gas is leaking and evacuate the building and area.

MICHIGAN GAS UTILITIES SERVICE TERRITORY

