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B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 – R 460.169) (Condt.)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT

- R 460.151 Disputed Claim
- R 460.152 Utility Hearing and Hearing Officers
- R 460.153 Notice of Hearing
- R 460.154 Hearing Procedures
- R 460.155 Settlement Agreement
- R 460.156 Default of Settlement Agreement
- R 460.157 Same Dispute

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal Appeal
- R 460.159 Filing Procedures
- R 460.160 Informal Appeal Procedures
- R 460.161 Interim Determination
- R 460.162 Appeal Review
- R 460.163 Shutoff Pending Decision
- R 460.164 Informal Appeal Decision
- R 460.165 Failure to Comply With Informal Appeal Decision
- R 460.166 Same Dispute
- R 460.167 Formal Appeal
- R 460.168 Other Remedies
- R 460.169 Scope of Rules

B3. Uncollectibles Allowance Recovery Fund (R 460.2601 - R 460.2625)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110

PART 1 GENERAL PROVISIONS AND DEFINITIONS

- R 460.2601 Application of Rules
- R 460.2602 Definitions

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B3. Uncollectibles Allowance Recovery Fund (R 460.2601 - R 460.2625) (Condt.)

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PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

R 460.2621	Uncollectibles Allowance Recovery Fund
R 460.2622	Annual Deposits
R 460.2623	Notice of Deposit
R 460.2624	Disputes; Procedure for Resolution
R 460.2625	Disbursement of Funds

**B4. Billing Practices Applicable to Non-Residential Electric and Gas Customers
(R 460.1601 – R 460.1640) (Applicable to Non-Residential and Multifamily Dwelling
Service Rate A-1 Customers)**

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh=

<u>R 460.1601</u>	<u>Applicability; Purpose</u>
<u>R 460.1602</u>	<u>Definitions</u>
<u>R 460.1603</u>	<u>Discrimination Prohibited</u>
<u>R 460.1604</u>	<u>Form of Proceedings</u>
<u>R 460.1605</u>	<u>Additional Rules</u>
<u>R 460.1606</u>	<u>Application for New Service</u>
<u>R 460.1607</u>	<u>Customer Deposits</u>
<u>R 460.1608</u>	<u>Meter Reading Interval and Estimated Bills</u>
<u>R 460.1609</u>	<u>Meter Inaccuracies; Billing Adjustments</u>
<u>R 460.1610</u>	<u>Voluntary Termination</u>
<u>R 460.1611</u>	<u>Meter or Facilities Relocation Charge</u>
<u>R 460.1612</u>	<u>Cycle Billing</u>
<u>R 460.1613</u>	<u>Billing Information</u>
<u>R 460.1614</u>	<u>Discounts and Late Payment Charges</u>
<u>R 460.1615</u>	<u>Delivery and Payment of Bills</u>
<u>R 460.1616</u>	<u>Billing for Unregulated Service</u>
<u>R 460.1617</u>	<u>Billing Errors</u>
<u>R 460.1618</u>	<u>Selection of Rate, Customer Information and Service</u>
<u>R 460.1619</u>	<u>Inspection</u>
<u>R 460.1620</u>	<u>Customer Access To Consumption Data</u>
<u>R 460.1621</u>	<u>Servicing Utility Equipment on Customer's Premises</u>
<u>R 460.1622</u>	<u>Customer Complaints; Investigation; Records</u>
<u>R 460.1623</u>	<u>Records and Reports</u>
<u>R 460.1624</u>	<u>Notice of Shutoff</u>

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